



# DOCSHIPPER MOVING

*Time is money. We save you both!*



[moving.docshipper.com](https://moving.docshipper.com)

# ABOUT DOCSHIPPER

## DocShipper

**DocShipper** provides a complete solution for domestic and international moving. With our experience, you can be sure that we will provide the highest standard of services on the market.

*Well, you just find the perfect partner to assist you from A to Z!*



International  
moving services



Local moving  
services



Corporate  
moving services



Art moving  
services



Storage  
services



Packing  
services



Customs  
clearance



Freight



Moving insurance  
services



Vehicle moving  
services

# WHY CHOOSE DOCSHIPPER?

## DocShipper

Through our network of agents located worldwide, we are dedicated to ensuring a safe and smooth relocation. We follow the whole process from the beginning to the end. Our clients appreciate having a multilingual speaking team.

*Wherever you need to move, **DocShipper** is the ideal partner for a successful move!*

We have the flexibility to offer various packages to better serve your needs. **Eco, Medium** or **Premium**, choose the most suitable package for your budget!



**MULTILINGUAL**



**CUSTOMER SERVICE**



**TAILORED SERVICE**



**REACTIVITY**



**COMPETITIVENESS**



**RELIABILITY**



# DOCSHIPPER MOVING SERVICE

## SURVEY

Our moving consultant will evaluate the volume and packing needs through video call or pictures.



STEP  
1



## PACKING

Our moving crew will protect and pack every item using high quality packing materials and methods.



STEP  
2

## PICK UP

Our truck will come to your place to pick up your belongings. Our crew will load all packed items.



STEP  
3

## INTERNATIONAL FREIGHT

### AIR FREIGHT

Fast and cost-effective up to 2 Cubic meters



STEP  
4

### SEA FREIGHT

Highly recommended for full house removal



STEP  
5

### TRUCKING

Ideal for short distance relocation



## CUSTOMS CLEARANCE

Our customs department provides full export / import process and documentation in case of an international move.



STEP  
6



## UNPACKING

Our moving crew will make your new house a home, get a stress-free move!



# DOCSHIPPER MOVING SERVICE

## SURVEY



**DocShipper** strives to give you a **memorable moving experience**.

When you contact us to take care of your move, your personal moving consultant will:

- Undertake a **thorough survey** and estimate the **size of the move** and the **time** it requires to be done.
- Discuss and agree with you about the scope of work to be carried out by our team and any special items that need special care.
- Agree with you on a plan of action, provide advice on the preparation of the move, and answer any question you may have.
- Schedule a **moving date** and reconfirm appointment prior to the moving day.

**Estimation by pictures:** Send us **pictures**, and we will **estimate your exact needs**.

**Survey by Video Call:** Save your time! Let us estimate your **volume** and **packing need** with a **video call**.

## MOVING INSURANCE



We recommend that your move should be adequately insured with an all-risk moving insurance policy, which will provide you with extra peace.

REMARK: The valued packing list will be used as reference for insurance booking and customs clearance.



# DOCSHIPPER MOVING SERVICE

## PACKING SERVICE



### **Professional packing services**

Our packing team will systematically move all items, labelling each and every box with numbered stickers, color-coded labels, and make a detailed packing list (matching with international moving standards).

**Recommended for high-volume and complex move.**



### **You handle all the packing by yourself**

If you choose this option, the packing must be done properly. Contact us for further information.

**Recommended for small volume/budget and non-fragile goods.**

## CUSTOMS CLEARANCE



**DocShipper's** dedicated customs department will prepare and submit required documents to facilitate export or import, representing clients during customs examination, handling the payment of duty and delivering from customs to your new home.

Duties and taxes fees to be determined by your DocShipper moving consultant

# DOCSHIPPER MOVING SERVICE

## SEA FREIGHT



**Sea freight** is a slower but far more cost-effective solution for big moves around the world. Making it the number one choice for international home and commercial moves. Full container or less than container load, ask us the price and compare!



Flexible solution:  
FCL or LCL



Cost effective for  
high volumes



Most common  
shipping method

## AIR FREIGHT



**Air freight** provides some of the quickest options for transporting household goods when moving overseas. It frequently comes at a premium price when compared to ocean freight, but that may be determined by weight, size and destination.



The Fastest  
shipping method



Cost-effective up  
to 2 cubic meters



Well covered  
network



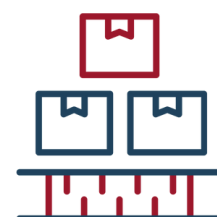
# DOCSHIPPER MOVING SERVICE

## WAREHOUSING SERVICE



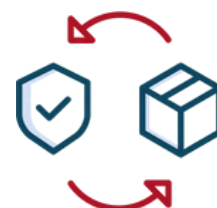
### Facilities

Our modern, purpose-built warehouses provide **safe** and **secure** solutions for all our **storage requirements**.



### Care

We can **store** the **entire contents** of your home or just a **few specific** items over a **short** or **extended** period of time. We pack and seal consignments in special wooden crates, and provide with a full inventory. Our advanced retrieval systems enable us to locate your items quickly and efficiently when you need them.



### Security

All our containerized storage facilities and those offered by approved partner companies are purpose built and designed to withstand the effects of fire and flood. They are **clean, dry** and are **fully protected** by sophisticated electronic **alarm systems**. Our vehicles have phones and the majority has a state-of-the-art satellite **tracking system**, enabling us to continually monitor our vehicles wherever they are, allowing your **security** and **peace of mind**.





# DOCSHIPPER MOVING SERVICE

## ADDITIONAL SERVICES



### Cars

We don't just move household effects, we can also move cars and help with the paperwork.



### Handyman

We can offer help for tricky tasks such as hanging mirrors, pictures or non-standard dismantling and reassembly.



## OUR PAYMENT METHODS



### Choose the most suitable payment method and currency!

Whether the transaction is for a small amount (opening a sourcing account, ordering a sample, sending a prototype...) or for a standard amount, we offer different payment methods: **bank transfer**, **credit card**, or **PayPal**.

Also note that we have foreign currency accounts all over the world, in order to best suit each of our customers.



# DOCSHIPPER PACKAGES

## OFFRE ECO

DIY  
SAVE  
\$\$\$



*Get involved in your international move and save money!*

- ✓ Pick up
- ✓ Freight
- ✓ Customs clearance (If necessary)
- ✓ Delivery
- ✓ Insurance

## MEDIUM PACKAGE



*Neither too fastidious or too expensive, the right balance !*

- ✓ Loading
- ✓ Pick up
- ✓ Freight
- ✓ Customs clearance (If necessary)
- ✓ Delivery
- ✓ Unloading
- ✓ Insurance

## PREMIUM PACKAGE



*Leave your home with peace of mind with this all-inclusive package!*

- ✓ Packing
- ✓ Loading
- ✓ Pick up
- ✓ Freight
- ✓ Customs clearance (If necessary)
- ✓ Delivery
- ✓ Unloading
- ✓ Unpacking
- ✓ Insurance



# THEY TRUST DOCSHIPPER



## DocShipper Group

Reviews 9 • Excellent  
★★★★★ 4.3  
VERIFIED COMPANY

Google  
★★★★★  
EXCELLENT  
Based on 27 reviews.

“Thank You DocShipper. I felt confident from the very beginning. Very good communication, always kept on the loop. I required door-to-door services, and the whole team handled it well.”  
★★★★★

**Time is money.  
We save you  
both!**

Our goal is to be the digital link between buyers and all players in need: logistics operators, suppliers, quality control, distribution center, customs agent. We provide a personalised offer depending on the case basis to develop an accurate and unique solution for your business !

“The price was respectable for the quality of the service, the packaging was excellent and there wasn't any damages plus a great follow-up of your goods.”  
★★★★★

“DocShipper allows you to move your goods from one country to another in complete safety.”  
★★★★★

## About Docshipper

**DocShipper Group** is initially an international **freight forwarder** company headquartered in Hong Kong. Our group covers more than forty countries worldwide and is in a continuous state of growth. **DocShipper** is not a traditional import/export company, not even close. In fact, we are pretty much the opposite. Our team is flipping a gazillion dollars

“The company makes relocation a piece of cake. Their services are value for money and have a satisfying and responsive way of dealing with operations.”  
★★★★★

# F.A.Q

## FREQUENTLY ASKED QUESTION

### How long does it take for our shipment to get to its destination?

Every move is unique and the time to complete it varies greatly. The time it takes to achieve a moving depends on the size of your household and the distance you are moving. If you are moving to a studio apartment, it may take three hours to pack, load and move locally.



If you are moving internationally, the actual moving process can be very time-consuming. For example, you decide to move from France to Thailand, the container will take about 40/45 days door to door by boat. Of course, it will be much faster by air (about 7/10 days) but it will be very expensive for large volumes. Thus, the time needed to move will depend greatly on the type of your move and the size of your house.

### What about customs?

Customs and regulations differ from one country to another. DocShipper will therefore assist you with all customs procedures.



# F.A.Q

## FREQUENTLY ASKED QUESTION

### Are there duties and taxes to pay, and how much will they be?

Many countries allow used household goods to be imported without duties or taxes. Others impose taxes and duties based on the type of personal effects imported. Your DocShipper moving consultant will provide general guidelines regarding duties and taxes.



### Should I buy insurance coverage?

We highly recommend that you purchase a full replacement value international moving insurance. We offer, though DocShipper insurance program, a full replacement value option with various deductibles.



### What payment methods does DocShipper accept?

You have different ways to pay: we accept payment by **credit card** or **bank transfer**, in **multiple currencies**.





# CONTACT DOCSHIPPER



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